

Your Virtual GP Service

Convenient access to clinicians



How we help you feel better

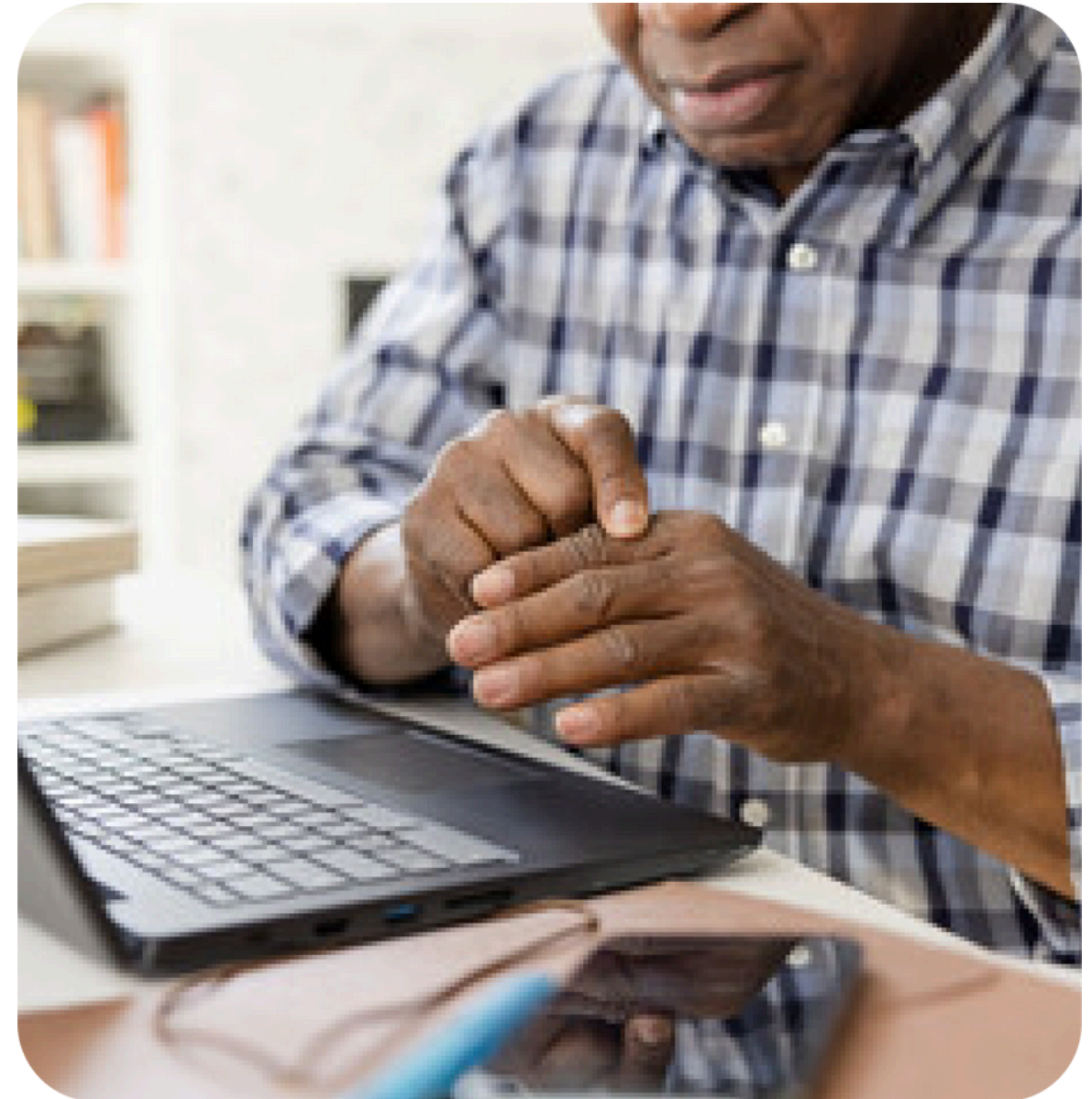
Convenient access to practising clinicians

Our Virtual GP Service is available 8am-10pm, 7 days a week. That means you receive advice, reassurance and, where appropriate, diagnosis from wherever you are in the world.

Once you book a consultation, a link to join will be sent to you automatically.

Private prescriptions, open referrals & fit notes

Where necessary our clinicians can issue a private prescription for collection from a pharmacy or delivered directly to your door, whether at home, at work or elsewhere. If one of our NHS practising clinicians considers symptoms require further investigation or treatment, they can issue an open private referral letter to enable access to continued treatment. If it is clinically appropriate, our clinicians can also issue private fit notes.



Patient case studies

You can speak to your clinician about:

Musculoskeletal	Ear, nose, throat
Mental health	Intestinal problems
Skin problems	Rheumatology
Medication queries	Nervous system
Paediatrics	Eye and vision care
Women's health	Respiratory
Heart problems	Urinary issues
Travel & vaccinations advice	Men's health

AD Male | 8 years old Patient has a history of Downs Syndrome and is non-verbal. One week history of worsening cold / flu symptoms. Now pulling ears in pain. Antibiotics were prescribed. Patient's next of kin contacted us stating "AD is complex child. From the phone call at 17:23 to sitting in my car at 17:44 with the prescription beside me. I really do appreciate this; I couldn't obtain a GP or out-of-hours appointment. We are very grateful."

AH Female | 23 years old Three day history of sore body, headaches, sore throat and temperature. Back of neck pain and light sensitivity and blotchy rash on chest. GP suspected meningitis and called an ambulance which was dispatched. Advised if any deterioration to call 999 back.

BM Male | 69 years old Called us with five days' worth of fatigue, headache with aura and nausea. Today had numbness in the right side of their face and blurred vision. The consulting clinician strongly advised to attend A&E or call 999. The patient did this and attended A&E via ambulance. The patient's next of kin then contacted us to thank us for our advice, as the patient was having a stroke and the consultation and resulting advice saved this patient's life.

AJ Female | 53 years old Called our service due to one week's history of cough and flu-like symptoms. Worsening shortness of breath. When consulting with the clinician, the patient was found to be incredibly short of breath and was unable to complete sentences when talking with the clinician. The consulting clinician contacted 999 and an ambulance was dispatched and arrived within minutes. The patient later contacted us to thank us for the clinician's timely response, calling them 'a life saver' as the patient was admitted to intensive care due to the severity of their condition.



